



YOUR THEATRE

OUR COVID-19 RESPONSE



UNITED EVENTS
OLD TRAFFORD



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UNITED IN KEEPING SAFE

The health and wellbeing of our fans, customers and staff has always been of paramount importance, and remains our top priority. During today's challenging times, we know that there are further preventative measures that need to be taken to both protect and offer peace of mind. We are following all government guidelines, and will keep taking necessary actions to keep your events safe.



An assurance of excellence in
business meetings and events
Service. Safety. Health. Responsibility.

TO MINIMISE THE RISK OF TRANSMISSION



DIGITAL TEMPERATURE CHECKS

Temperature checks will be applied at all controlled entry points. Any person with a temperature above 37.8°C will not be permitted access. Anyone who fails on-site testing, or shows symptoms during the event, will be advised to head to their primary residence and self-isolate in line with government guidelines.



TRAVEL RESTRICTIONS

All exhibitors and visitors should be aware of current official travel restrictions and guidelines and adhere to these. All individuals, without exception, are expected to abide by the advice of their relevant governments and national and international laws with regard to self-isolation and restrictions on travel.



HEALTH DECLARATION

We have introduced a self-declaration form for attendees to confirm that they have no flu-like symptoms including a cough, high temperature and shortness of breath and / or have been in contact with any person who has tested positive for COVID-19 or is suspected of having COVID-19, or have been advised to self-isolate, or been identified as being in the Clinically Extremely Vulnerable category as designated by the NHS.





ENHANCED CLEANING AND SANITATION REGIMES



DAILY DEEP CLEANS

All event suites will be subject to a comprehensive sanitation regime pre and post event. In addition to this, we are increasing the level of cleaning during live events, with particular focus on high contact areas, including lifts, staircases, washrooms and door handles.



HAND HYGIENE

Hand sanitiser stations (of a minimum 60% alcohol content) are available in key areas such as entrances and catering areas. These will also be at every staff entrance, and usage will be mandatory. Handwashing facilities in washrooms are all equipped with antibacterial soap.



HVAC SYSTEMS

An increased use of HVAC systems will be put in place to ensure greater fresh air input where possible. This system is regularly maintained and cleaned.



DISTANCING AND TRACEABILITY



SOCIAL DISTANCING

Manchester United is operating a minimum 1 metre social distancing policy during Events. All staff and visitors are advised to maintain these physical distancing measures whilst at Old Trafford. For the avoidance of doubt, sustained contact between 2 persons should not last for longer than 15 minutes within 1 metre of one another.



EVENT LAYOUTS

We will work closely with our clients to ensure floorplans are devised in such a way to create adequate space between delegates. We will also control venue circulation by mapping out one-way systems where feasible.



TRACEABILITY

All events will be required to provide a full attendee list for traceability purposes. In turn, Manchester United will keep records of attendees and all staff for a 14 day period. For events that operate an 'open registration', all attendees will be asked to complete a short online survey to detail their attendance.





PROTOCOL AND COMMUNICATIONS



PERSONAL PROTECTIVE EQUIPMENT

PPE will be worn by venue staff and contractors dependent on their roles and responsibilities. Training on how to effectively use and dispose of all PPE will be mandatory. Gloves will be provided to those whose responsibilities include housekeeping, first aid and security.



PRE-EVENT BRIEFINGS

All event organisers will be offered the opportunity in advance of their event to come on site and see the protocols we have in place. In addition to this, all contractors and employees will complete training before they return to work and daily/pre-shift briefings will reinforce key messaging. Best practice briefing documents outlining the latest expert advice will be made available to all staff.



SAFE FOOD AND BEVERAGE SERVICE

Food and beverages will be integrated into one-way lanes, with a grab and go provision on offer. We are replacing all large water bottles with individual water bottles, whilst tea and coffee will be served in disposable cups by specifically trained staff. Access to seating within the stadium bowl for catering breaks will be available, to ease distancing requirements.



WHY CHOOSE UNITED EVENTS?

The Theatre of Dreams is a completely unique venue, with over 23 suites and 160 meeting rooms and individual spaces catering for up to 1,000 delegates.

Old Trafford has an abundance of space allowing for social distancing and reduced suite capacities.

A dedicated events team, that delivers world class events for the club, will be working round the clock to ensure your event is organised with ease and safety a priority.

An easily-accessible location, with 5,000 complimentary car parking spaces, delegates can effortlessly arrive by car rather than use public transport.

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